



Mailed-in Adult Renewal Passport Applications (PC7)

Frequently Asked Questions

1. Do I send my current passport with the renewal application?
 - No
2. How will I know if/when my application has been received at post?
 - A payment receipt will be emailed to the nominated email address on the application form. Please note that processing time will start from the day the recipient receives the payment receipt through email.
3. What if I need to travel urgently, but already mailed in my renewal application?
 - Contact us passport section at Tel: +92-51-835 5500 Ext:2 for further advice.
4. Will the mission post my new passport to me?
 - Your new passport will be posted to the postal **address provided** on your passport renewal application form (PC7). If your circumstances have since changed, please contact the mission where you mailed your application to discuss alternative options.
5. What if I cannot access the online portal to complete and print my PC7 renewal application
 - Contact us passport section at Tel: +92-51-835 5500 Ext:2 for further advice.
6. Where do I mail the application to?
 - Post to ► Passport Section, Australian High Commission, Constitution Ave and Ispahani Road, Diplomatic Enclave No.1, G-5/4, Islamabad – Pakistan. Tel: +92-51-835 5500